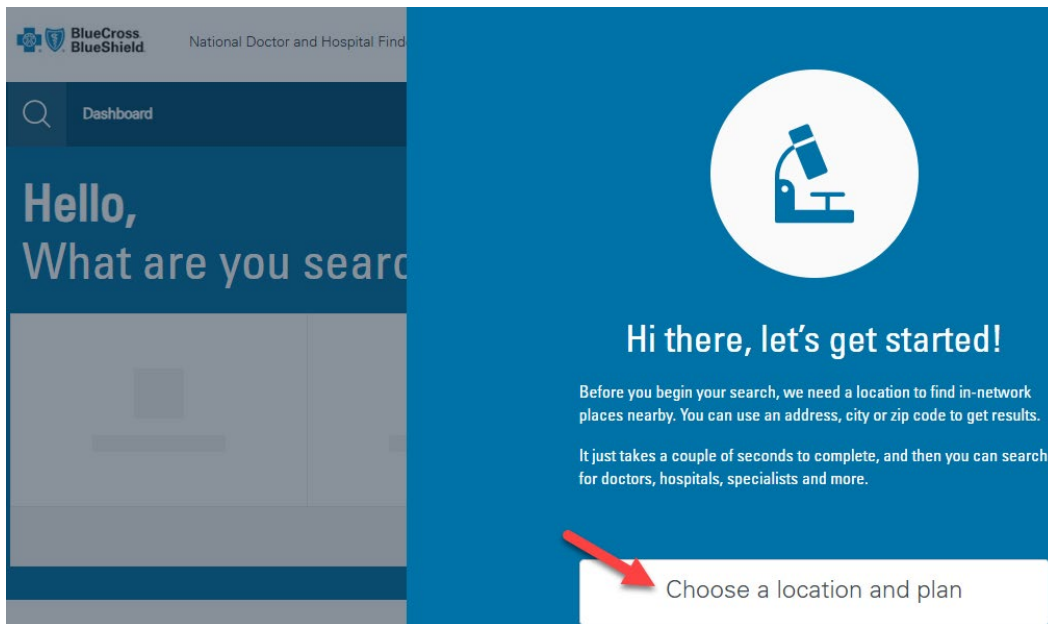


# How to find care outside California

## Find a doctor or other provider in your plan's network

Visit the Blue Cross Blue Shield Association site to find network providers, hospitals, urgent care, mental health care, chiropractors, acupuncturists, equipment, and supplies. The network is called the Blue Card network.


1. Go to <https://provider.bcbs.com/>
  - Choose your location



2. Please enter your location or select "Use current location".

Choose your search location [Back](#)

[▶ Use my current location](#)

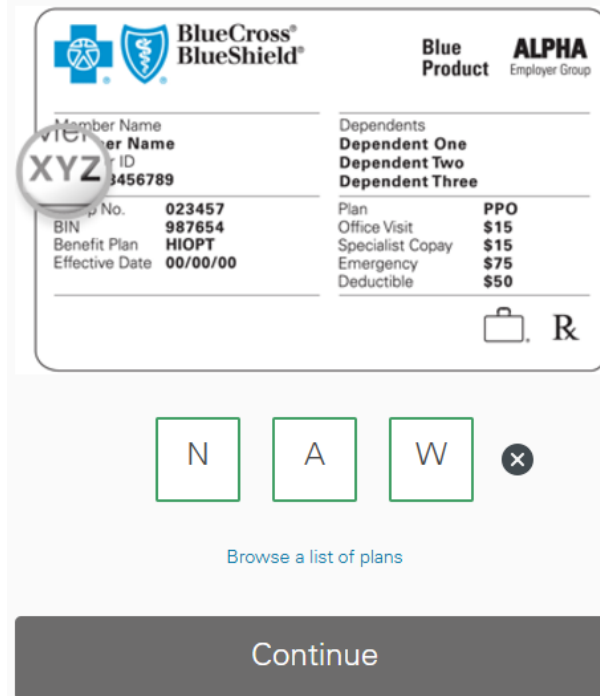


Choosing a different location will start a new search

# How to find care outside California

- A new screen will appear, prompting you to enter your three-letter prefix. The three-letter prefix can be found on your member ID card.
  - PPO members**, you may receive care from participating In-Network and Non-Network providers – however, if you receive services from a Non-Network provider, you will have greater out of pocket costs. Prefix: **NAW**
  - HMO plan members** have coverage for emergency and urgent care services, or authorized medical follow-up care, when they are out of their HMO service area/ Prefix: **XEH**

The three letters at the beginning of your member ID number make up your plan prefix. Type your three-letter prefix below and we'll find your plan for you.



The image shows a BlueCross BlueShield member ID card and a plan selection interface. The ID card displays the member's name, ID number (3456789), and plan details (PPO, Office Visit \$15, Specialist Copay \$15, Emergency \$75, Deductible \$50). Below the ID card, there are three input fields for the plan prefix, with the letters N, A, and W entered. A 'Continue' button is at the bottom.

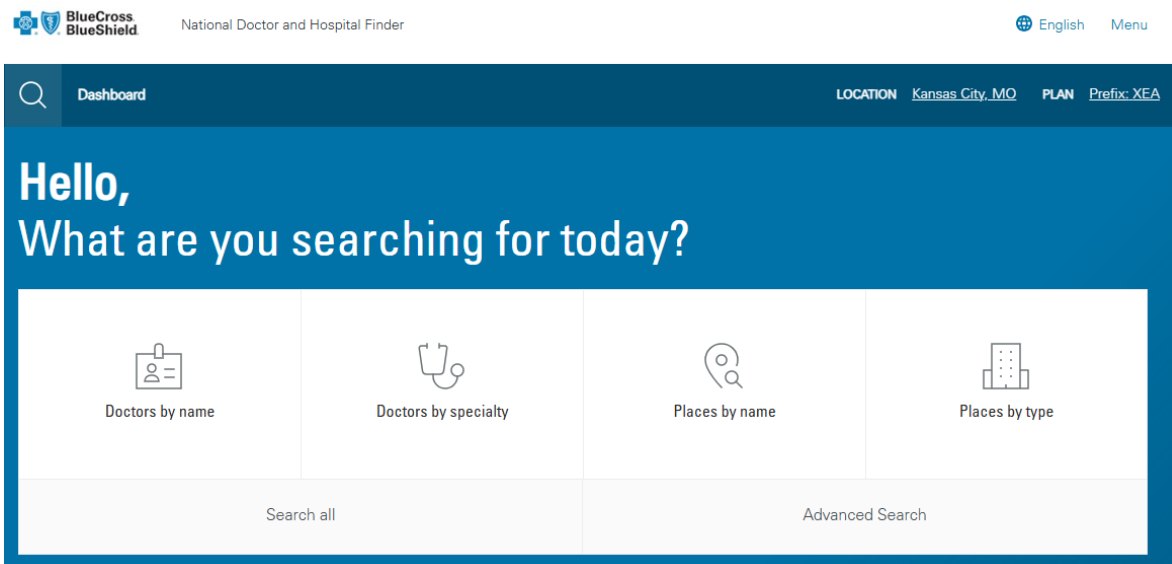
BlueCross BlueShield		Blue Product	ALPHA Employer Group
Member Name	Dependents		
Member ID	Dependent One		
3456789	Dependent Two		
	Dependent Three		
Plan No.	Plan		
023457	PPO		
BIN	Office Visit		
987654	\$15		
Benefit Plan	Specialist Copay		
HIOPT	\$15		
Effective Date	Emergency		
00/00/00	\$75		
	Deductible		
	\$50		

N A W X

[Browse a list of plans](#)

Continue

- You can search for a provider by name, specialty, or view all. Advanced search options are also available.



The image shows the BlueCross BlueShield National Doctor and Hospital Finder dashboard. It features a search bar, a dashboard header, and a grid of search options. The dashboard header includes the BlueCross BlueShield logo, the text 'National Doctor and Hospital Finder', and links for 'English' and 'Menu'. The dashboard grid includes a search bar, a 'Dashboard' header, and a grid of search options: 'Doctors by name', 'Doctors by specialty', 'Places by name', and 'Places by type'. At the bottom, there are links for 'Search all' and 'Advanced Search'.

BlueCross BlueShield National Doctor and Hospital Finder English Menu

Dashboard

LOCATION [Kansas City, MO](#) PLAN [Prefix: XEA](#)

Hello, What are you searching for today?

Doctors by name Doctors by specialty Places by name Places by type

Search all Advanced Search

# How to find care outside California

5. With an advanced search, you can refine your provider search by selecting specific criteria like gender or accepting new patients and more...

**Advanced search** ×

Languages Spoken by Provider ▼

Accepting New Patients ▼

Total Care ▼

Blue Distinction Centers ▼

Quality ▼

Search Area ▼

25 miles

On Demand Providers ▼

Specialty ▼

Area of Expertise ▼

Languages Spoken by Staff ▼

ER Alternatives ▼

[Reset filters](#) [Get results](#)

If you're traveling or a non-California member, avoid calling the Local BCBS Plan as they will not have your eligibility. Providers should use the number on the back of the member's ID card: (800) 810-BLUE (2583).